

Reliance Matrix enhances integration with ADP®

The latest integration from Matrixlink includes enhancements in billing and evidence of insurability (EOI)

April 6, 2023

Reliance Matrix is excited to announce two major customer experience enhancements between ADP Workforce Now® and our recently re-launched [MatrixLink™](#) product:

- **Billing** – standardized self-billing reports created in ADP Workforce Now, tailored to Reliance Matrix employer groups that supports the billing process for their Life, Disability and Supplemental Health products.
- **Evidence of Insurability** process enhances employee experience through a seamless, digital journey during initial, annual and/or perpetual enrollments.

These new Matrixlink™ integrations are now available for all new Reliance Matrix Life, Disability and Supplemental Health clients, and will be deployed on a rolling schedule throughout 2023 for all our existing clients that use ADP Workforce Now.

In addition, Reliance Matrix will extend ADP Open Enrollment (OE) support this year for new clients that adopt these integrations. OE includes plan and eligibility setup support alongside workflow reviews and best practices, supported by tenured specialist teams from ADP.

Earlier this year, Reliance Matrix joined the **ADP Partner Advantage Program**, enabling users of ADP Workforce Now to benefit from a modern technology integration of their disability, life, supplemental health, dental and vision plans through enhanced API technology, providing a better benefits experience.

The partnership enables us to develop a technology roadmap together that accelerates implementation, automates manual processes, reduces costs and delivers more sustainable employee benefits programs with ADP.

For more information, contact your Reliance Matrix Sales Representative or Account Manager.